Goals of Today's Session

- Learn negotiation fundamentals
- Raise awareness: research on gender and negotiation
- Learn tactical, research-based negotiation strategies for your career



Image of a Negotiation

What do people usually imagine when they think of a negotiation?



Survey Results

Harvard WIT+: Negotiation Pre-Workshop Survey Please take 1 minute to complete this short snapshot survey.
Have you taken negotiation coursework before? Yes No Sort of
When is the last time you negotiated for something? (Answer in total days) * Short answer text
What is the last thing you negotiated for? * Long answer text



Survey Results

When is the last time you negotiated for something (days)?

1300
750
700
400
365
365
365
350
100
90
90

14
10
8
7
5
2
1
1
0
0
0



Survey Results

What is the last thing you negotiated for?

car price
salary
More staff
Property Deed
Project deadlines with my team
salary
Salary increase
how much to pay a temporary
childcare worker
car pricing
A reclass for an employee
a data resource with a vendor
Job reclassification/promotion
Salary

comp adjustment for a team member
My hiring salary
bandwidth, reasonable workload
New title and pay raise
my hourly internship rate
Restructuring my job
Salary for a job offer
Title change
promotion (it didn't go as planned)
Hiring salary
salary - was told there's no flexibility
Ability to contribute to a project at work
that had been on the back burner for the
team for years
salary

negotiating with family on delegating tasks where to have dinner my kids to get dressed



Defining "Negotiation"



Any situation when two or more parties are aiming to find agreement



Important Terms & Concepts



Parties vs. Stakeholders



Positions vs. Interests



Important Terms & Concepts



Alternatives



BATNA – Best Alternative to Negotiated Agreement



Important Terms & Concepts



Sequencing



Signaling



Image of a Career Negotiation

What do people usually imagine when they think of a career negotiation?



Image of a Career Negotiation

What are the narratives or stereotypes you have heard around women and negotiation?



Gender Impacts on Negotiation

Sellers' Performance in Self and Other Condition



Source: Adapted from H. Riley Bowles, L. Babcock, and K. McGinn, "Constraints and Triggers: Situational Mechanics of Gender in Negotiation," *Journal of Personality and Social Psychology* 89 No. 6 (2005), pp. 951-65.



Gender Impacts on Negotiation

- Linda Babcock and Sara Laschever find that women "ask" less than men and perceive fewer situations as negotiable, especially when it is unclear as to whether negotiation is expected
- Women have been found to set lower aspirations in negotiations than men
- However, Hannah Riley Bowles (HKS) and colleagues have found that women set lower aspirations only when there is informational uncertainty; when standards are known, women aspire high

Redefine negotiation.
Look for more opportunities to negotiate.

Question your targets. Are they high enough?

Prepare, prepare!



Defining "Career Negotiation"



Including both work and quality-of-life considerations



Any requests or proposals you make to others that involve:

- Mutually beneficial problem solving
- Creative tradeoffs
- Conflict to be resolved



Negotiating Phases





Categories to Negotiate



Pay (e.g., salary, benefits, moving expenses)



Role (e.g., title, scope of work/authority, training)



Workload (e.g., schedule, location, travel)

Research on Ambiguity



Who



What



**Ambiguity breeds bias



Utilizing Networks



Information



Advice



Social Support



Advocacy



Types of Career Negotiations



Asking

Requests for standard opportunities or rewards

Explain why request or proposal fits with existing practice/norms



Bending

Attempts to create exceptional personal arrangements

Explain why deviation from norm is justified or affordable in this case



Shaping

Proposals to create novel organizational practices or roles

Explain benefits to goals of group and why you should do/lead work



Making the Pitch



Timing



Context



Framing



Making the Pitch



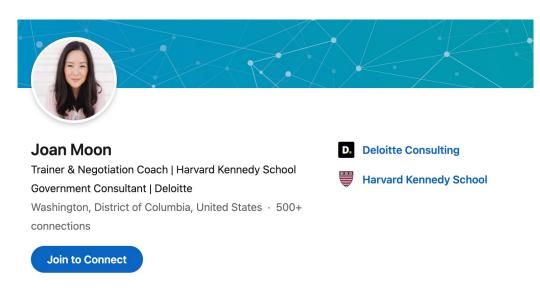
Legitimate - Appropriate or justified under the circumstances



Win-Wins – In the best interest of the negotiating counterpart or the organization



Let's Connect



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